

NEW PATIENT REGISTRATION

Last Name	First Nan	ne			Middle Initial	Social Security N	Number
Street Address		City	State	5	Zip Code	Date of Birth	Age
Primary Phone #	Email Ad	 dress*			l	<u> </u>	
By providing your contact info ealthcare Medical Group and	• •	ecting to receive	e all forms of con	nmu	unication along w	rith voice message	es from Alertive
□ Male □ Female □	Non-Binary	☐ Sing	gle 🗆 Married	[□ Divorced □	□ Separated □	Widow
rimary language:			Race:				
EMPLOYER			EMERGENO	CY C	CONTACT		
Name:			Na	me:	:		
Address:			Relations	hip	:		
City, State Zip:			Phon	e 1:	:		
Occupation:			Phon	e 2:	:		
Phone:			Mav we sl	nare	e personal med	ical information	? □ Yes □ N
I hereby give my permission to cont representative to speak with this pe			ot be reached. I furthe	er giv	ve my permission for	any treating physician	
		YES	NO		, ,	.0	
PRIMARY INSURANCE			SECONDA	RY	INSURANCE (if	applicable)	
Holder:			_ Ho	olde	er:		
Insurance Co:			Insuranc	e C			
Group #:			Gro	up :	#:		
Policy/ID #:			_ Policy	/ID	#:		
Phone:			_ Ph	non	e:		
hereby assign my insurance benefits nformation is accurate and that I am IOT be covered. I will be financially re harge on all accounts over 90 days. I or the medical serviced and further t	an eligible member and esponsible for all charge also hereby authorize th	understand that I are that are not covere te release of all infor	m responsible for kno ed by my insurance co rmation to other phys	wing mpa siciar	g my benefits / covera any. I understand tha ns and insurance carr	age and tests ordered t I will be charged a 19 iers upon request for t	by my physician may 6 per month finance :he purpose of payme

Patient / Guardian Signature

agree to hereby give consent for treatment.

collecting payment from you, we will also add attorney's fees, collection agency costs and any related fees to your bill. I here- by acknowledge that I have read, understand and



PATIENT MEDICAL HISTORY

Name:		Date of Birth:
Previous Primary Care Physic	ian:	
City:	Phone:	Fax:
ALLERGIES: Any known dro	ug allergies? YES NO	
	iding food, medications and environ	mental and reaction.
PREFERRED PHARMACY:		
Address: Do you currently take any		number:
Do you currently take any	medications on a regular basis? cations that you currently take on a DOSE	YES NO regular basis (include non-prescriptions). FREQUENCY
Do you currently take any If yes, please list any medication	medications on a regular basis? cations that you currently take on a DOSE aking more medications than the spe	YES NO regular basis (include non-prescriptions). FREQUENCY
Do you currently take any If yes, please list any medication MEDICATION Note: If you are currently to	medications on a regular basis? cations that you currently take on a DOSE aking more medications than the spe	YES NO regular basis (include non-prescriptions). FREQUENCY
Do you currently take any If yes, please list any medicaTION Note: If you are currently to medications on the back of	medications on a regular basis? cations that you currently take on a DOSE aking more medications than the specific this form.	YES NO regular basis (include non-prescriptions). FREQUENCY

AUTHORIZATION TO OBTAIN INFORMATION FROM OUTSIDE HEALTH CARE PROVIDERS

This authorization allows the healthcare provider(s) named below to release confidential medical information and records regarding my medical history, illness or injury, consultation, prescriptions, treatment, diagnosis, or prognosis, including x-rays, correspondence and/or medical records by means of mail, fax, or other electronic methods to:

Alertive Healthcare Medical Group Fax: 951-848-9606 4500 Brockton Ave, Ste 305 Riverside, CA 92501 Ph: 951-466-6628

The medical information/records are being requested for the	ne purpose of continuity of patient care.
I hereby authorize:Physician/Healthcare Facility	Phone Number
To release the below indicated medical information:	
	ental Health, HIV Diagnosis/Treatment unless marked below)
I also consent to the specific release of the following reco	ords:
Note: Information and records regarding treatment of mi or alcohol/substance abuse have special rules that require	
□ Drug Alcohol/Substance Abuse	
□ Psychiatric/Mental Health	
☐ Test results for Genetic Testing☐ HIV/AIDS Diagnosis/Treatment	
☐ Test results for antibodies to HIV/AIDS	
DURATION: This authorization shall be effective immediate below or until:	ly and remain in effect for one year from the date of signature
RESTRICTIONS:	
Permissions for future use or disclosure of this medical info	rmation is not granted unless another authorization is
obtained from me or unless such a disclosure is specifically	·
A photocopy of this facsimile for authorization shall be cons I have been advised of my right to receive a copy of this aut	_
Signature of Patient or legal/personal representative	Date Relationship if other than patient

DOB

Patients Name (PRINT)

PLEASE COMPLETE THE PHQ-9 AND GAD-7

t Name: D		OOB:		Date of Referral:	
		<u> </u>			<u> </u>
PHQ9 Over the last two weeks how often have you been bothered by the following problems?		0	1	2	3
		Not at all	Several days	More than half the days	Nearly eve
Α	Little interest or pleasure in doing things				
В	Feeling down, depressed, or hopeless				
С	Trouble falling or staying asleep, sleeping too much				
D	Feeling tired or having little energy				
E	Poor appetite or overeating				
F	Feeling bad about yourself - or that you are a failure or have let yourself or your family down				
G	Trouble concentrating on things, such as reading the newspaper or watching television				
Н	Moving or speaking so slowly that other people could have noticed. Or the opposite - being so fidgety or restless that you have been moving around a lot more than usual				
I	Thoughts that you would be better off dead or ofhurting yourself in some way				
Severity score	Mild depression = 5-10; Moderate depression = 10-18; Severe depression= 19-27	Total score:			
	If you checked off any problems, how difficult have these problems made it for you to do your work, take care of things at home or get along with other people?	Not difficult at all	Somewhat difficult	Very difficult	Extremely
				l	l
GAD7		0	1	2	3
	last two weeks how often have you been bothered llowing problems?	Not at all	Several days	More than half the days	Nearly ev
Feeling n	ervous, anxious, or on edge				
Not being	g able to stop or control worrying				
Worrying	too much about different things				
Trouble r	elaxing				
Being so	restless that it's hard to sit still				
Becomin	g easily annoyed or irritable				
Feeling a	fraid as if something awful might happen				
Total Sco	re (add your column scores)				
problems	ecked off any problems, how difficult have these made it for you to do your work, take care of things or get along with other people?	Not difficult at all	Somewhat difficult	Very difficult	Extrer diffic

Date

Providers signature

TUBERCULOSIS (TB) RISK ASSESSMENT

Date/Fecha:		
Patient Name/Nombre del Paciente:		
DOB/Fecha de Nacimiento:		
Do you have a history of positive TB test or TB disease? ¿Tiene antecedentes de prueba de TB positiva o enfermedad de TB?	NO	
If yes/En caso afirmación	YES/SÍ	NO
Have you had a chest x-ray in the last 6 months? / ¿Se ha hecho una radiografía de tórax en los últimos 6 meses?		
Did you receive treatment? / ¿Recibió tratamiento?		
Are you experiencing any signs and symptoms of TB? (prolonged cough, coughing up blood, fever, night sweats, weight loss or excessive fatigue) / ¿Está experimentando algún signo y síntoma de TB? (tos prolongada, tos con sangre, fiebre, sudores nocturnos, pérdida de peso o fatiga excesiva)		
Have you had close contact with someone who has TB? / ¿Ha tenido contacto cercano con alguien que tiene un diagnóstico confirmado o sospechoso de TB?		
Are you from Asia, Africa, Central America, or South America? / ¿Eres de Asia, África, América Central o América del Sur?		
Do you live in a facility (nursing home, rehab)? / ¿Vives en un centro (residencia de ancianos, rehabilitación)?		
Have you traveled to an area of high TB prevalence? (Asia, Africa, Central or South America) / ¿Ha viajado a un área de alta prevalencia de TB? (Asia, África, América Central o del Sur)		
Have you or anyone you live with been incarcerated in the last 5 years? / ¿Usted o alguien con quien vive ha estado encarcelado en los últimos 5 años?		
Do you live with, or are you frequently exposed to anyone who is homeless, a migrant farm worker, user of street drugs or a resident in a facility? / ¿Vive con, o está frecuentemente expuesto a cualquier persona sin hogar, un trabajador agrícola migrante, usuario de drogas callejeras o residente en una instalación?		

You may be at increased risk for TB if you answered YES to any of the above questions. Persons at increased risk for TB should have a yearly TB test. Testing can be done by either skin test or blood work. A positive test for either of these should be followed by a CXR.

Usted puede estar en mayor riesgo de TB si respondió SÍ a cualquiera de las preguntas anteriores. Las personas con mayor riesgo de TB deben hacerse una prueba anual de TB. Las pruebas se pueden realizar mediante un análisis de la piel o un análisis de sangre. Una prueba positiva para cualquiera de estos debe ser seguida por una radiografía de tórax.

Date of last TB screening / Data de la	última prueba de detección de la tuberculosis	s:
□ Unknown / <i>Desconocido</i>	□ No previous testing / Sin pruebas previa	S
Last screening done by / Última evalu	uación realizada por:	
□ PPD skin test / Prueba cutánea	□ Chest X-Ray / Radiografía de tórax	☐ Blood draw / Extracción de sangre
Results were/ Los resultados fueron:		
☐ Positive / Positivo ☐ Neg	ative / <i>Negativo</i>	

NOTICE OF PRIVACY PRACTICE under HIPAA

Alertive Healthcare Medical Group

This Notice is effective July 1, 2023

THIS NOTICE DESCRIBES HOW MEDICAL INFORMATION ABOUT YOU MAY BE USED AND DISCLOSED AND HOW YOU CAN GET ACCESS TO THIS INFORMATION

We are required by law to protect the privacy of medical information about you and that identifies you. This medical information may be about information about healthcare we provide to you or payment for healthcare provided to you. It may also be information about your past, present or future medical conditions.

This information is to help you understand your rights under federal privacy regulations, the Health Insurance Portability and Accountability Act, or HIPAA. This page focuses on your right to receive a HIPAA Notice of Privacy Practices.

What is a HIPAA Notice of Privacy Practices?

The HIPAA Notice of Privacy Practices describes Alertive Healthcare Medical Groups practices. It describes how we use or disclose your medical or health information. It also explains your rights as a patient under privacy regulations, as well as Alertive Healthcare Medical Group's responsibilities regarding your information.

Why do I need a Notice of Privacy Practices?

We are required by federal regulations to maintain the privacy of your medical and health information. We create a record of the care and services you receive at Alertive Healthcare Medical Group. We need this record to provide you with quality care and to comply with certain legal requirements. The HIPAA Notice of Privacy Practices will help you understand how to exercise your rights regarding your health information.

How do I get a copy of the Notice of Privacy Practices?

At your first visit at Alertive Healthcare Medical Group, staff will provide you with the opportunity to review and request a copy of the Notice of Privacy Practices. Or, you may call Alertive Healthcare Medical Group and we will send you a copy in the mail. You may also download a copy from our website at AlertiveHealthcare.org under the patients section.

We may change the terms of this notice in the future. We reserve the right to make changes and to make the new Notice effective for all medical information that we maintain.

If we make changes to the notice we will:

Post the new Notice of Privacy Practices in our waiting area and have copies of the new Notice available upon request.

HIPAA NOTICE OF PRIVACY PRACTICES

You have recourse if you feel that your privacy protections have been violated. You have the right to file a written complaint with our office, or with the Department of Health & Human Services. Office of Civil Rights, about violations of the provisions of the notice or the policies and procedure of our office. We will not retaliate against you for filing a complaint.

For more information about HIPAA or to file a complaint you may contact:

U.S. Department of Health & Human Services
Office of Civil Rights
200 Independence Avenue, S.W.
Washington, D.C. 20201
1-800-368-1019
www.hhs.gov

PATIENT'S RIGHTS & RESPONSIBILITIES

Rights

- To receive service in a reasonable period of time.
- To receive medically necessary service.
- To be treated with respect and courtesy.
- To receive available information about your care and treatment, including risks and options.
- To have your medical coverage explained to you.
- To participate in treatment decisions.
- To refuse treatment.
- To receive impartial access to treatment.
- To receive a second opinion regarding any treatment plan.
- To review or to receive a copy of your medical record subject to legal restrictions and reasonable copying charges.
- To request review of your medical record by the physician, and to request corrections if necessary.
- To be given information on how to file a compliant/grievance.
- To formulate an advance directive if you have a life-threatening illness or injury.

Responsibilities

- Having appropriate identification, insurance membership cards, etc at the time of appointment.
- Keeping appointments or contacting the office in advance to cancel an appointment.
- Fulfilling financial obligations at the time of service such as deductible or co-pay fees.
- Providing complete and accurate information.
- Following the health plan you and the physician agree on.
- Being considerate of others.
- Providing legal documentation of guardianship for a minor being treated.
- Providing a list of person(s) who may receive medical information about you, on your behalf, in an emergency.

PATIENT ACKNOWLEDGEMENT OF RECEIPT OF HIPPA NOTICE OF PRIVACY PRACTICES AND PATIENTS RIGHTS AND RESPONSIBILITES

The Alertive Healthcare Medical Group Notice of Privacy Practices provides detailed information about how we may use and disclose your protected health information. It also describes your right to request restrictions on how we use and disclose this information. You are being given a copy of the Notice of Privacy Practices and Patients Right and Responsibilities, at this time and we encourage you to read it in full. These policies may change from time to time. You may request a copy of these forms at any time. Our Notice of Privacy Practices and Patients Rights and Responsibilities are also available for viewing on our website at AlertiveHealthcare.org. Additional copies may be obtained by our office at 951-466-6628. By signing below, I acknowledge that I have been given a copy of the Alertive Healthcare Medical Group Notice of Privacy Practices and Patients Rights and Responsibilities.

Patients Name	DOB
Patient or Authorized Representatives Signature	Date
If Other Than Patient, Name of Person Signing	Relation to patient
I authorize contact from this office to confirm my appoint the contact information provided on my registration form	
I choose to opt out of receiving confirmation notices	S 🗆
authorize contact from this office to be informed about s health information via the e-mail address provided on my	
I choose to opt out of receiving promotional and hea	alth information notices
products or services to promote your improved health. This	acknowledge and authorize, that this office may recommend s office may or may not receive third party remuneration from ibus Rule, provide you this information with your knowledge a
Office Use Only	
As Privacy Officer, I have entered into patients electron	ic health record their preferred choices, or
attempted to obtain the patient's (or representatives) sig	gnature on this Acknowledgement but did not because:
 □ It was emergency treatment, and I could not commu □ The patient refused to sign 	unicate with the patient
☐ The patient was unable to sign because	

Signature of Privacy Officer

CONSENT TO RELEASE PROTECTED HEALTH INFORMATION TO OTHERS

Patients Name	DOB
give permission for Alertive Healthcare Medical Group to	provide my personal health information checked below:
 Scheduling/Appointment information Medical information, including symptoms, diagnosis, Health information, including symptoms, diagnosis, management (*items below must be checked, or this information content 	nedications, and treatment plan regarding
☐ Substance abuse ☐ Behavioral health	□ Developmental disability □ HIV/AIDS
 Lab/Test results Billing and payment information Al health information (*Protected health information below named individuals/companies): 	on items must be checked to give this information) to the
Name:	Relation to patient:
security number, insurance information, demographics a circumstances where Alertive Healthcare Medical Group For example, Alertive Healthcare Medical Group may releast health plans, governmental agencies, and workers comp Healthcare Medical Group is required by law to report couch as seizures, cancer, and the diagnosis of a communication.	y personal information, to include photo identification, social and medical history and treatment to others except in those is permitted or required by law to release this information. lease copies of this information to other health care providers bensation carriers. Additionally, I understand that Alertive tertain diagnosis to the California Department of Public Health nicable disease(s).
Patient or Authorized Representatives Signature	Date
If Other Than Patient Name of Person Signing	Relation to natient



OFFICE FINANCIAL POLICY

Primary Insurance (Policy Holder) Information	□ Self
Insurance Name:	Subscriber Name:
Subscribers Date of Birth:	Relation to patient:
Subscriber ID:	Group Number:
Secondary Insurance (Policy Holder) Information	□ Self
Insurance Name:	Subscriber Name:
Subscribers Date of Birth:	Relation to patient:
Subscriber ID:	Group Number:
Responsible Party (Guarantor)	□ Self
Last Name, First Name:	Relationship:
Date of Birth:	Social Security Number:
Phone:	

OFFICE FINANCIAL POLICY

The above information is complete and correct. I hereby authorize release of information necessary to file a claim with my insurance company. I assign benefits otherwise payable to me to *Alertive Healthcare Medical Group, APC*. Financing and financial assistance is available if needed, please speak with our office manager if you need to make arrangements for payment.

For those who are paying cash, payment must be paid in full at the time of service, unless arrangements have been made prior. If all necessary information required to bill your insurance is not received than your account will be managed the same as cash pay. We need a copy of both the front and back of al insurance cards on file.

Al HMO patients must be assigned to either Dr. Shuja Ayouby or NP Julie Ayouby If you are not assigned to our office, you will be responsible for the charges should your insurance deny payment.

- I understand that I am financially responsible for all charges for medical services rendered regardless of insurance coverage.
- I understand that I am responsible for any office visit copayment/deductible and this amount is due at the time of service.
- I understand that I must immediately pay any amounts over 60 days past due by an insurance company.
- I understand that amounts over 90 days past due are subject to collection procedures which could include small claims court or a 1-12% service charge per month on the unpaid balance.
- If this account is assigned to an attorney for collection and/or suit, a copy of the signature is valid as the original. Accounts sent to a collection agency will include an additional \$10.00 transferring fee and proof of payment to the collection agency must be shown prior to additional services being rendered.

Patient or Authorized Representatives Signature	Date	
If Other Than Patient, Name of Person Signing	Relation to patient	

OFFICE POLICIES

Appointments:

- New patients are required to be in our office 30 minutes prior to their scheduled appoint time and returning
 patients 15 minutes prior to their scheduled appointment time. This allows our staff to complete the check-in
 process and obtain vital signs to ensure the patient is ready to be seen by their provider at their scheduled
 time.
- We set aside designated time for urgent and same day appointments. Please call as early as possible to obtain such an appointment when needed. If all same day appointments are filled, staff may direct you to an urgent care and/or the emergency room if necessary.
- If you are more than 15 minutes late to your scheduled appointment time, your appointment may need to be rescheduled to a different time and/or day to ensure other scheduled patients are seen in a timely manner.
- If you fail to keep your appointment and do not notify the office by phone at least 24 hours in advance of your scheduled appointment time you will be required to pay a No- Show fee of \$25.00.

Behavior:

- We do not tolerate rude or disrespectful behavior toward our staff or other patients, such as yelling and/or the use of profanity. Anyone behaving in such a manner will be asked to leave the office.
- Failure to comply and/or repeated incidents may result in termination of patient care from our office.
- You are encouraged to discuss your health concerns and review any questions regarding your plan of care with your provider. However, repeated non-compliance with agreed upon plan of care recommendations may result in termination of patient care.

After Hours:

If you need to be seen outside of our office hours you may go to the local emergency department or urgent care facility. You can also call our office and follow the prompts given in the message or visit our website, AtigaFamilyPractice.com, and go to the "About" tab to find "After Hours Instructions". Please only call the on-call doctor for advice on <u>urgent matters</u>. I have read and understand the office policies.

I agree to comply with the listed policies. I understand that failure to comply may result in termination of relationship with the office.

Patient Name	Patient or Authorized Representatives Signature
If Other Than Patient, Name of Person Signing	Date

PHYSICIAN-PATIENT ARBITRATION AGREEMENT

Article 1: Agreement to Arbitrate: It is understood that any dispute as to medical malpractice, that is as to whether any medical services rendered under this contract were unnecessary or unauthorized or were improperly, negligently, or incompetently rendered, will be determined by submission to arbitration as provided by California law, and not by a lawsuit or resort to court process except as California law provides for judicial review or arbitration proceedings. Both parties to this contract, by entering into it, are giving up their constitutional rights to have any such dispute decided on a court of law before a jury, and instead are accepting the use of arbitration.

Article 2: All Claims Must be Arbitrated: It is the intention of the parties that this agreement bind all parties whose claims may arise out of or related to treatment or service provided by the physician including any spouse or heirs of the patient and any children, whether bron or unborn, at the time of the occurrence giving rise to any claim. In the case of any pregnant mother, the term "patient" herein shall mean the mother and the mother's expected child or children.

All claims for monetary damages exceeding the jurisdictional limit of the small claims court against the physician, and the physician's partners, associates, association, corporation or partnership, and the employees, agents and estates of any if them, must be arbitrated including, without limitation, claims for loss of consortium, wrongful death, emotional distress or punitive damages. Filing of any court by the physician to collect any fee from the patient shall not waive the right to compel arbitration of any malpractice claim.

Article 3: Procedures and Applicable Law: A demand for arbitration must communicate in writing to all parties. Each party shall select an arbitrator (party arbitrator) within thirty days and a third arbitrator (neutral arbitrator) shall be selected by the arbitrators appointed by the parties within thirty days of a demand for a neutral arbitrator by either party. Each party to the arbitration shall pay such party's pro rata share of the expenses and fees of the neutral arbitrator, together with other expenses of the arbitration incurred or approved by the neutral arbitrator, not including counsel fees or witness fees, or other expenses incurred by a party for such party's own benefit. The parties agree that the arbitrators have the immunity of a judicial officer from civil liability when acting in the capacity of arbitrator under this contract. This immunity shall supplement, nit supplant, any other applicable statutory or common law.

Either party shall have the absolute right ti arbitrate separately the issues of liability and damages upon written request to the neutral arbitrator.

The parties consent to the intervention and joinder in this arbitration of any person or entity which would otherwise be a proper additional party in a court action, and upon such intervention and joinder any existing court action against such additional person or entity shall be stayed pending arbitration.

The parties agree that provisions of California law applicable to health care providers shall apply to disputes within this arbitration agreement, including, but not limited to, Code of Civil Procedure Section 340.5 and 667.7 and Civil Code Sections 3333.1 and 3333.2. Any party may bring before the arbitrations a motion for summary judgment or summary adjudication in accordance with the Code of Civil Procedure. Discovery shall be conducted pursuant to Code of Civil Procedure section 1283.05, however, depositions may be taken without prior approval of the neutral arbitrator.

Article 4: General Provisions: All claims based upon the same incident, transaction or related circumstances shall be arbitrated in once proceeding. A claim shall be waived and forever barred if (1) on the date notice thereof is received, the claim, if asserted in a civil action, would be barred by the applicable California statute of limitations, or (2) the claimant fails to pursue the arbitration claim in accordance with the procedures prescribed herein with reasonable diligence. With respect to any matter not herein expressly provided for, the arbitrators shall be governed by the California Code of Civil Procedure provisions relating to arbitration.

Article 5: Revocation: This agreement may be revoked by written notice delivered to the physician within 30 days, or signature. It is the intent of this agreement to apply to all medical services rendered any time for any condition.

Article 6: Retroactive Effect: If patient intends this agreement to cover services rendered before the date it is signed, patient should initial: Effective as of the date of first medical services rendered.

If any provision if this arbitration agreement is held invalid or unenforceable, the remaining provisions shall remain in full force and shall not be affected by the invalidity of any other provision.

I understand that I have the right to receive a copy of this arbitration agreement. By my signature below, 1 acknowledge that I have received a copy.

NOTICE: BY SIGNING THIS CONTRACT YOU ARE AGREEING TO HAVE ANY ISSUE OF MEDICAL MALPRACTICE DECIDED BY NEUTRAL ARBITRATION AND YOU ARE GIVING UP YOUR RIGHT TO A JURY OR COURT TRIAL. SEE ARTICLE 1 OF THIS CONTRACT.

Date	
Date	
Date	
	Date